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Compose

I want all the docs you have and the current statement of my account to be provided to me.

I keep hearing things but no evidence no documents from your office.

What is the basis for your attorney to deny my request.?

I want a written explanation from the your office explaining the basis for the balance?

I want to see evidence now not statements that are clearly inconclusive!

I will also be contacting the attorney generals office to ask for an investigation into how my balance got set up and how it got adjusted and who got the money for the reductions of my balance.

Inform my position to your office attorney.

Faras Khan

On May 1, 2020, at 11:26 AM, Andrea Roberson -DHS- CSA <a href="mailto:andrea.roberson@maryland.gov">andrea.roberson@maryland.gov</a> wrote:

## Good morning,

Our office is closed to the public. I gave the information to the legal unit. The Lead attorney was not willing to give credit per the documents you gave. I also contacted the custodial parent and she denied the statements. Once the courts reopen you will need to request the court to state for child support to credit your accounts. If you have an attorney he can file this for you.

Andrea Neal
Establishment Supervisor
51 Monroe Street
Ste 811
Rockville, MD 20850
Montgomery County Child Support
301-610-4526
Andrea.roberson@maryland.gov

On Fri, May 1, 2020 at 7:32 AM Faras Khan < <a href="mailto:farasnf@yahoo.com">farasnf@yahoo.com</a> wrote: Gm Ms. Roberson,

I provided you with all the court orders. My oldest turns 18 on August 4, 2020

I need that payment stopped. What needs to happen for the payment to stop?

Also are your offices open?

Thanks,

Faras Khan

On Apr 2, 2020, at 11:12 AM, Andrea Roberson -DHS- CSA <a href="mailto:andrea.roberson@maryland.gov">andrea.roberson@maryland.gov</a>> wrote:

## Mr. Faras

I apologize we do not have access to your folder. We do not have access to the building at this time. The attorney is Chris Kunz who stated we do not handle marital property. Once we have access we can resume.

Andrea Neal
Establishment Supervisor
51 Monroe Street
Ste 811
Rockville, MD 20850
Montgomery County Child Support
301-610-4526
Andrea.roberson@maryland.gov

On Thu, Apr 2, 2020 at 10:39 AM Faras Khan < <a href="mailto:farasnf@yahoo.com">farasnf@yahoo.com</a>> wrote:

Dear Ms Roberson,

I have repeatedly asked you to send me the statement and now 8 weeks later I am no closer to getting this highly suspicious issue of a \$32000 balance being resolved.

It seems that there is an attempt to conceal and maybe not but I am getting the impression that you are deliberately not answering my questions.

I want the name of the lead attorney whom you mention below and I want his/ her contact information.

I want the latest statement of my balance and I want to know if your agency has put in the data necessary to stop and adjust my payment in August when my son turns 18.

These are the same asks we discussed over 8 weeks ago.

Faras Khan

On Mar 23, 2020, at 8:19 AM, Andrea Roberson -DHS- CSA <a href="mailto:andrea.roberson@maryland.gov">andrea.roberson@maryland.gov</a> wrote:

Good morning,

Mr. Kunz the lead attorney stated the order was given you credit for martial property in the amount of \$38,000.00 . Our agency only gives credit for child support or if the order specifically states credit for spousal support. I cannot review with anyone else until we are open to the public.

Andrea Neal
Establishment Supervisor
51 Monroe Street
Ste 811
Rockville, MD 20850
Montgomery County Child Support
301-610-4526
Andrea.roberson@maryland.gov

On Sun, Mar 22, 2020 at 1:48 PM Faras Khan < <a href="mailto:farasnf@yahoo.com">farasnf@yahoo.com</a>> wrote:

Ms.

Roberson,

We are now in SIXTH week and i have asked you twice to send me a statement which you have not. You have given me no timeline and you continue to drag this on.

If this is something beyond your pay grade then please connect me to your supervisor. I need answers as to what is the date this will be resolved?!

Faras Khan

On Mar 17, 2020, at 10:13 AM, Andrea Roberson -DHS- CSA <a href="mailto:andrea.roberson@maryland.gov">andrea.roberson@maryland.gov</a> wrote:

GM

I met with the lead attorney Mr. Kunz and he stated the \$38.000 was for marital property. I apologize for the late response.

Andrea Neal
Establishment Supervisor
51 Monroe Street
Ste 811
Rockville, MD 20850
Montgomery County Child Support
301-610-4526
Andrea.roberson@maryland.gov

On Tue, Mar 17, 2020 at 8:16 AM Faras <<u>farasnf@yahoo.com</u>> wrote:

GM, Ms. Roberson,

We are now in the 4th week when and I would think that this issue to be resolved.

Also I asked for the latest printout and I never received one.

And As I have mentioned that one child turns 18 and the youngest now lives with me so you had said a modification would be done.

So far I have none?

Thanks,

Faras

On Tuesday, March 10, 2020, 09:05:00 AM EDT, Andrea Roberson -DHS- CSA <a href="mailto:csa.roberson@maryland.gov">andrea.roberson@maryland.gov</a> wrote:

Good morning,

Documents are being reviewed to complete the process.

Andrea Neal
Establishment Supervisor
51 Monroe Street
Ste 811
Rockville, MD 20850
Montgomery County Child Support
301-610-4526
Andrea.roberson@maryland.gov

On Mon, Mar 9, 2020 at 10:32 PM Faras Khan <a href="mailto:410:32">farasnf@yahoo.com</a>> wrote:

Hi Andrea,

Can you please tell me where we stand on the issues and how long will it take to resolve?

Also can you please email me the latest statement of my account?

Thanks

Faras Khan

On Mar 2, 2020, at 4:55 PM, Andrea Roberson -DHS- CSA <a href="mailto:andrea.roberson@maryland.gov">andrea.roberson@maryland.gov</a> wrote:

Please allow more time to complete the process. I will contact once completed.

Andrea Neal
Establishment Supervisor
51 Monroe Street
Ste 811
Rockville, MD 20850
Montgomery County Child Support
301-610-4526
Andrea.roberson@maryland.gov

On Mon, Mar 2, 2020 at 4:54 PM Faras Khan <<u>farasnf@yahoo.com</u>> wrote:

Dear Ms Roberson,

I had met you on Friday last 2-28-20 in ROCKVILLE regarding case number 113745FL.

Can you please update me if you have removed the incorrect balance of \$30,880 and the erroneous spousal support?

Also my oldest turns 18 and the youngest 12 year old is now living with me. So you had mentioned you will check on the Modification issue?

Thanks,

Faras Khan

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