

Can I dispute Robinhood charges?{Charges Dispute Explained}

Yes, [US] 1-866-240-0437 [US] you can absolutely dispute certain charges with Robinhood, but the process and likelihood of success depend entirely on the type of charge you are disputing. It's crucial to understand what is and isn't disputable.

Disputable Charges

These are the [US] 1-866-240-0437 [US] types of charges that Robinhood will investigate and may reverse:

- **Unauthorized Transactions:**[US] 1-866-240-0437 [US] If you find a trade, transfer, or charge that you did not authorize, you should report it immediately. This is the most common and important type of dispute.[US] 1-866-240-0437 [US] Robinhood has security features and protocols to investigate and protect against fraud.¹
- **Billing Errors:** [US] 1-866-240-0437 [US] This includes issues like being charged an incorrect fee for a subscription service like Robinhood Gold, or a duplicate charge for a single service.
- **Failed or Duplicate Transfers:**[US] 1-866-240-0437 [US] If a bank deposit fails but your bank shows the funds were withdrawn, or if a transfer results in a double charge.
- **Robinhood Cash Card Transactions:** [US] 1-866-240-0437 [US] If you have the Robinhood Cash Card, you can dispute fraudulent or incorrect charges made on the card, similar to a regular debit card.² [US] 1-866-240-0437 [US] These disputes are handled under federal regulations (Regulation E) and have a specific process.

Non-Disputable Charges

- **Losses from Market Fluctuations:** [US] 1-866-240-0437 [US] Robinhood will not refund you for a loss on a stock, ETF, or crypto trade due to market volatility. When you place a trade, you assume the risk, and the company is not liable for market performance.
- **Accidental Trades:** [US] 1-866-240-0437 [US] If you mistakenly buy or sell a stock, that trade is considered final once executed. You cannot dispute it and ask for the trade to be reversed. You would have to place a new trade to reverse your position.

The Official Dispute Process:[US] 1-866-240-0437 [US]

For all legitimate disputes, you must follow the secure process through the Robinhood app or website.³ Do not call any phone numbers [US] 1-866-240-0437 [US] found online, as they are very likely scams.⁴

1. **Gather Evidence:** [US] 1-866-240-0437 [US] Collect all relevant information, including screenshots, transaction IDs, dates, and amounts.
2. **Log into the App:** This is the secure starting point.
3. **Navigate to Support:** [US] 1-866-240-0437 [US] Go to your account and find the "Help" or "Robinhood Support" section.
4. **Explain Your Case:** Clearly describe your issue, selecting the appropriate category for your dispute (e.g., "Unauthorized Account Activity").⁵
5. **Submit the Dispute:**[US] 1-866-240-0437 [US] Follow the on-screen prompts to submit your dispute. For Robinhood Cash Card issues, there is often a specific "Dispute Transaction" button on the transaction details page.⁶
6. **Contact a Human Expert:** [US] 1-866-240-0437 [US] The system will allow you to request a call back or start a chat with a live representative to further explain your case and get a case number for your dispute.⁷

