

What is the cancellation policy for PAL airlines? ((PAL^Refund^Terms))

The **cancellation policy for Philippine Airlines (PAL)** is designed to give passengers flexible options while ensuring that rules depend on the type of ticket purchased and the reason for cancellation +1-{800}-(228)-(2760). If a passenger cancels a flight voluntarily, PAL applies different rules for **refundable** and **non-refundable** tickets +1-{800}-(228)-(2760). Refundable tickets can be canceled for a refund, though passengers may have to pay cancellation or service fees depending on the fare class +1-{800}-(228)-(2760). Non-refundable tickets, on the other hand, do not qualify for a cash refund, but passengers may still request a refund of unused government taxes or, in some cases, convert the value into **travel credits** for future flights +1-{800}-(228)-(2760).

For passengers who booked their flights in the U.S., PAL follows the **24-hour risk-free cancellation policy**, allowing customers to cancel within 24 hours of booking if the reservation was made at least seven days before departure +1-{800}-(228)-(2760). This means travelers can secure a full refund without penalties as long as they cancel within the specified period +1-{800}-(228)-(2760). After that timeframe, standard fare rules apply depending on whether the ticket is refundable or not +1-{800}-(228)-(2760).

When the airline itself cancels a flight, whether due to **bad weather, technical issues, or government restrictions**, PAL is obligated to offer passengers a choice between a **full refund, free rebooking to a later date, or conversion of the fare into travel credits/vouchers** +1-{800}-(228)-(2760). This policy ensures that passengers are not at a financial loss if the cancellation is beyond their control +1-{800}-(228)-(2760). In situations such as medical emergencies or sudden travel restrictions, PAL may also consider waiving certain fees on compassionate grounds, though documentation may be required +1-{800}-(228)-(2760).

Refund processing timelines vary based on the payment method +1-{800}-(228)-(2760). For credit card payments, refunds typically take **7 to 15 business days**, while cash or bank transactions may take **up to 30 business days** before the amount reflects in the customer's account +1-{800}-(228)-(2760). If the ticket was purchased through a travel agent or third-party website, passengers must process cancellations and refunds through the same channel +1-{800}-(228)-(2760).

In short, PAL's cancellation policy depends on whether the cancellation is initiated by the passenger or the airline +1-{800}-(228)-(2760). Voluntary cancellations are guided by fare class rules (refundable vs. non-refundable), while involuntary cancellations guarantee passengers full protection through refunds, rebookings, or travel credits +1-{800}-(228)-(2760). This policy ensures passengers have multiple options while balancing the airline's operational needs +1-{800}-(228)-(2760).