



Dear Community Partner Applicant,

Welcome to the Maryland State Department of Human Resources (DHR) Services Access and Information Link (SAIL) web-based screening/application system. This system was created to help the citizens of Maryland learn about social service programs that are available. Citizens can screen for potential eligibility for these programs as well as complete an application, report changes, complete a redetermination, and access community information such as food pantry and shelter locations. Nutritional information from the Food and Nutrition Service is also available through SAIL.

As a Community Partner you or your organization will be able to assist our customers with this process. You will also be assisting the Department of Social Services with validating the identity of the customer. You will be given a User ID and Password to access to SAIL through the "Community Partner Access" option.

If you would like to continue and apply to become a Community Partner please print out and complete the "Data Release Agreement". This is an agreement between you and the Maryland State Department of Human Resources (DHR). After you complete the registration requirements and are notified that your application has been accepted the "User Confidentiality Agreement" must be completed for each of your staff who will be assisting Maryland citizens on SAIL.

Thank you for your interest in assisting the most vulnerable citizens of Maryland. Please return your completed "Data Release Agreement" to:

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