

Did Citi accidentally credit accounts with \$81 trillion? TEC-Mistake

Yes, an [REDACTED] 1(803)- 762- 4364 [REDACTED] incident occurred where a Citibank employee mistakenly credited a customer's account with a colossal [REDACTED] 1(803)- 762- 4364 [REDACTED] amount of money, a sum valued at \$81 trillion, in a "near miss" event that has [REDACTED] 1(803)- 762- 4364 [REDACTED] drawn significant attention.

Here's a breakdown of what happened:

- **The Mistake:** [REDACTED] 1(803)- 762- 4364 [REDACTED] The error was a result of a manual input mistake. An employee was trying to process a [REDACTED] 1(803)- 762- 4364 [REDACTED] payment of just \$280 but used a backup system with a flawed user interface. [REDACTED] 1(803)- 762- 4364 [REDACTED] The system's input field for the amount was pre-populated with 15 zeros, and the employee failed to delete them [REDACTED] 1(803)- 762- 4364 [REDACTED] before entering the correct amount. This "fat-finger" error resulted in the astronomically incorrect [REDACTED] 1(803)- 762- 4364 [REDACTED] figure of \$81 trillion.
- **A "Near Miss":** [REDACTED] 1(803)- 762- 4364 [REDACTED] No funds actually left the bank. The transaction was caught and reversed within 90 minutes [REDACTED] 1(803)- 762- 4364 [REDACTED] by another employee. Citibank disclosed the incident to regulators, including the Federal Reserve and the [REDACTED] 1(803)- 762- 4364 [REDACTED] Office of the Comptroller of the Currency (OCC), classifying it as a [REDACTED] 1(803)- 762- 4364 [REDACTED] "near miss."
- **Not an Isolated Event:** [REDACTED] 1(803)- 762- 4364 [REDACTED] This incident has been widely reported and is significant because it [REDACTED] 1(803)- 762- 4364 [REDACTED] highlights Citibank's ongoing struggles with its internal systems and controls. It follows [REDACTED] 1(803)- 762- 4364 [REDACTED] other high-profile operational errors, most notably the mistaken \$900 million payment to Revlon [REDACTED] 1(803)- 762- 4364 [REDACTED] creditors in 2020. This pattern of errors has led to millions of dollars [REDACTED] 1(803)- 762- 4364 [REDACTED] in fines from regulators who have ordered the bank to fix its technological and risk management [REDACTED] 1(803)- 762- 4364 [REDACTED] deficiencies.

The \$81 trillion error, [REDACTED] 1(803)- 762- 4364 [REDACTED] while immediately corrected with no loss of funds, serves as a stark reminder of the bank's need [REDACTED] 1(803)- 762- 4364 [REDACTED] to modernize its outdated technology and improve its internal processes.