



Karen Davis -DHS- Baltimore City <karen.davis@maryland.gov>

Re: Customer concern

1 message

Tyeisha Harris <tyeishaharris2002@gmail.com>

Fri, May 2, 2025 at 12:21 PM

To: Karen Davis -DHS- Baltimore City <karen.davis@maryland.gov>

In April 25 2025 I came into the department of social services I was assigned to meet with Mr Crawford as I sat down we talked and discussed my case he told me I had no worries he would take care of everything I informed him back in March I spoke to someone other the phone that called me and this was already pose to been handle he asked my name and social I told him he go on to say yes have a seat that was me who called u I could see this look in his eyes that he was being a little to flirty but I still sat there for him to help me I'm a nice person I talk and get along with everyone as my interview went on he told me I had no worries just bring my lease back if I can find it then he told me don't worry I'm good write my number down and take his and if anything doesn't change on my benefits contact him he then asked me was I married i told him no just got out of domestic relationship then he said to me u are a very pretty chocolate women i love me some chocolate i sat there and listen cuz he was nice and was helping me even on the phone before i knew it was him so that day I left there I text him said it's Tye don't forget me he responded back with texts sense that day of the April 25th he invited me to his home and I told him I wasn't interested meeting at his home he didn't respond back after that so I saw him today in person when I came in and asked him what happen to my case he got smart acting nonchalant towards me saying. Oh she didn't bring in her lease knowing he told me don't worry he didn't wanna talk to me today nor answer my questions but was talking to the lady beside being smart I have some texts but kno all cuz I deleted them out my phone once I get home il try recover all the ones that I deleted

On Fri, May 2, 2025 at 11:48 AM Karen Davis -DHS- Baltimore City <karen.davis@maryland.gov> wrote:

Good morning

Please respond to this email in reference to your complaint of poor customer service in relation to case manager Mr. Anthony Crawford.

Thank you

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