



Shameeka Burley -DHS- Baltimore City <shameeka.burley@maryland.gov>

Narration

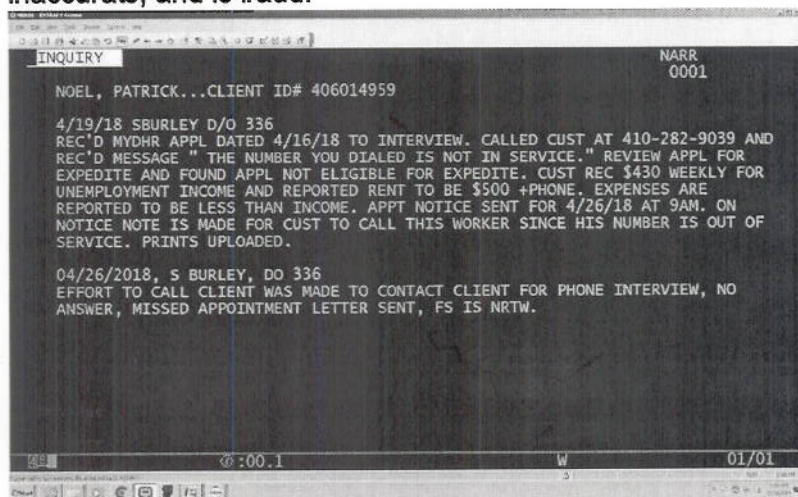
4 messages

Shameeka Burley -DHS- Baltimore City <shameeka.burley@maryland.gov>

Tue, May 29, 2018 at 1:33 PM

To: Renu Gandotra -DHR- Baltimore City <renu.gandotra@maryland.gov>, Teresa Bailey -DHR- Baltimore City <teresa.bailey@maryland.gov>, Andrew Montillo -DHR- Baltimore City <andrew.montillo1@maryland.gov>, Alfred Ibida -DHS- Baltimore City <alfred.ibida@maryland.gov>

Good afternoon everyone, a customer called me to inquire about his case. When I looked into the case, I noticed someone narrated on the case using my name. I do not approve of this fraud that is being committed. Narrating on any case using someone name, other than your own, is against the State of Maryland policies and procedures and also fraud. The narration in question is dated 4/26/18. That narration is also incorrect claims as this customer was interviewed timely. The interview was not narrated appropriately. I was present during the interview. Also during this time I was on another assignment with instructions to not touch a SAIL application and to not complete any appointments. So I would not have narrated anything during this time, as I would have been following the instructions given to me. Again, this narration was not done by me, it is inaccurate, and is fraud.



S. Burley

Office of Payment Integrity: Appeals Unit
2000 N. Broadway 3rd Floor
Baltimore, Md. 21213

Andrew Montillo -DHS- Baltimore City <andrew.montillo1@maryland.gov>

Tue, May 29, 2018 at 1:38 PM

To: shameeka.burley@maryland.gov

Your message

To: Andrew Montillo -DHS- Baltimore City
Subject: Narration
Sent: 5/29/18, 1:33:39 PM EDT

was read on 5/29/18, 1:38:53 PM EDT

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Click [\\*here](#)

<<http://www.doit.state.md.us/selectsurvey/TakeSurvey.aspx?agencycode=DHR&SurveyID=86M2956>>\*  
to complete a short customer satisfaction survey.

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Andrew Montillo -DHS- Baltimore City <andrew.montillo1@maryland.gov>
To: Shameeka Burley -DHS- Baltimore City <shameeka.burley@maryland.gov>
Cc: Renu Gandotra -DHR- Baltimore City <renu.gandotra@maryland.gov>, Teresa Bailey -DHR- Baltimore City <teresa.bailey@maryland.gov>, Alfred Ibida -DHS- Baltimore City <alfred.ibida@maryland.gov>

Tue, May 29, 2018 at 1:39 PM

Good afternoon Ms. Burley,

I understand your concern. Please allow me at least 48 hours to review and address this issue.

[Quoted text hidden]

[Quoted text hidden]

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Click [here](#) to complete a short customer satisfaction survey.

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—
Andrew Montillo, Supervisor I
Baltimore City Dept. of Social Services
Office of Program Integrity
Appeals, Over-Payments
2000 N. Broadway, RM 3195
Baltimore, Maryland 21201
443-423-4418 Office
443-423-4380 Fax

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Click [here](#) to complete a short customer satisfaction survey.

[Quoted text hidden]

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**Renu Gandotra -DHS- Baltimore City** <renu.gandotra@maryland.gov>  
To: shameeka.burley@maryland.gov

Tue, May 29, 2018 at 1:53 PM

Your message

To: Renu Gandotra -DHS- Baltimore City  
Subject: Narration  
Sent: 5/29/18, 1:33:39 PM EDT

was read on 5/29/18, 1:53:05 PM EDT

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Click *here

<<http://www.doit.state.md.us/selectsurvey/TakeSurvey.aspx?agencycode=DHR&SurveyID=86M2956>>*

[Quoted text hidden]



Shameeka Burley -DHS- Baltimore City <shameeka.burley@maryland.gov>

SAIL appt at 9am

2 messages

Shameeka Burley -DHS- Baltimore City <shameeka.burley@maryland.gov>

Thu, Apr 26, 2018 at 9:11 AM

To: Andrew Montillo -DHR- Baltimore City <andrew.montillo1@maryland.gov>

Good morning Mr. Montillo, this morning I have SAIL appointments. One was Mr. Patrick Noel 406014959. He called me this morning as stated on his appointment notice and gave contact information of 443-801-5196 and 443-282-9039. He state he can be reached at the first number until 1 pm and the 2nd number after 1 pm. This information was given to you in hand.

Thank you

—

S. Burley
Office of Payment Integrity: Appeals Unit
2000 N. Broadway 3rd Floor
Baltimore, Md. 21213

Andrew Montillo -DHS- Baltimore City <andrew.montillo1@maryland.gov>

Thu, May 3, 2018 at 11:48 AM

To: shameeka.burley@maryland.gov

Your message

To: Andrew Montillo -DHS- Baltimore City
Subject: SAIL appt at 9am
Sent: 4/26/18, 9:11:47 AM EDT

was read on 5/3/18, 11:48:48 AM EDT

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Click *here

<<http://www.doit.state.md.us/selectsurvey/TakeSurvey.aspx?agencycode=DHR&SurveyID=86M2956>>*
to complete a short customer satisfaction survey.

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